

Global Trade Supplies Pty Ltd T/AS Trademark Wholesale ABN 40601801147

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Phone: 02 9774 4545 Fax: 02 9773 3122

## **TradeMark Stud Adhesive Warranty Details**

In the event of any failure of the product caused by the direct result of a defect in the material or manufacture of the product, TradeMark Wholesale will at its option replace or repair, supply an equivalent product, or pay for doing one of these.

This warranty does not apply where the product has been used in any manner not in accordance with the manufacturer's instructions, nor the reuse of the product after its initial installation. TradeMark stud adhesive is suitable for use with most leading drywall plasterboard brands such as USG Boral, CSR, Knauf and Gtek. TradeMark Wholesale will need to be satisfied that any defect in its product is attributable to material or manufacture defect (and not another cause) before this warranty applies.

Other than as expressly set out in this warranty, and the guarantees that can not be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), TradeMark Wholesale excludes all other warranties and guarantees with regard to the product including all guarantees and warranties that may apply at law.

To the extent that it is able to do so, TradeMark Wholesale excludes all liability for loss and damage (including consequential loss) in connection with the product. This exclusion does not apply where the product is sold to a consumer and is a good of a kind ordinarily acquired for personal, domestic or household use or consumption.

The following statement is provided where the product is supplied to a buyer who is a "consumer" under the Australian Consumer Law: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits of this warranty are in addition to other rights or remedies of the consumer under law in relation to the goods or services to which the warranty relates.

Notification of a warranty claim must be made to TradeMark Wholesale prior to any return of the product.

To make a claim under this warranty, you must contact TradeMark Wholesale on 02 9774 4545. All expense of claiming the warranty will be borne by the person making the claim.

TradeMark Wholesale may require documentation supporting the claim to be provided.

For more information such as MSDS Report and Technical Data Sheet visit www.trademarkwholesale.com.au